To: ISU VDL Clientele  
From: Rodger Main, Director, ISU VDL  
Date: June 6, 2016  
Subject: ISU VDL omitting submission fees (currently $10/case) on qualifying submissions

Effective July 1, 2016, Case Submission Fees (currently, $10/submission) will be waived on qualifying VDL case submissions.

The ISU VDL is putting this fee structure (cost savings) change forward in an effort to further encourage practices that enhance the quality, consistency, and fitness of diagnostic test requests and client records for the electronic era; improve the state of preparedness across VDL’s client base; and capture the efficiencies and quality assurance benefits gained by adopting electronic means of information transfer.

Three Requirements to Qualify for Submission Fee Discount (currently, $10/case accession):

1. Use of [ISU VDL submission forms generated electronically from ISU VDL’s Client Web Portal](#)
   - Livestock submissions → Web or paper-based submissions qualify
   - Non-livestock submissions → Only web submissions qualify

2. Inclusion of a valid [premises identification number (PIN) barcode label on livestock submissions](#)
   - PIN requirement for discount applies only to livestock submissions
   - PIN barcode labels are automatically printed onto ISU VDL submission forms generated electronically (web or paper-based) from ISU VDL Client Web Portal.

3. Inclusion of [state of origin](#) (i.e., state of farm site or animal location)

Livestock submissions = VDL submissions associated with animals that have cloven hooves or feathers.

We strongly encourage either a phone consultation with VDL or to arrange for a VDL staff member to visit your clinic/place of business to help advise you and your team on how to best get set-up to optimize the use of the suite of tools on [ISU VDL’s Client Web-Portal](#) for either web or paper-based submissions. Our experience suggests an initial phone or on-site consultation is especially useful to ensure clientele set-up their personalized libraries of Owners and Sites in such a way that best fits their clinic or operation specific purposes or nuances.

Please call ISU VDL (515-294-1950), e-mail (isuvdl@iastate.edu), see ISU VDL web-site, and/or see attached (pdf) brochure for details.

**Best contacts at ISU VDL for assistance with ISU VDL Client Web-Portal:**

Dr. Katie Woodard - ISU VDL Client Outreach & Education  
Jordan Kraft - VDL Graduate Student Assistant (Sponsored by Iowa Pork Producers Association)  
Jenny Jones - VDL Client Reception & Services  
Stacy Koeneke - VDL Client Reception & Services  
Sara Hamlett- VDL Veterinary Student Intern (Sponsored by Iowa Pork Producers Association)