

**From:** Przybyszewski, Joseph [FSHNN] [mailto:jprzybys@iastate.edu]  
**Sent:** Tuesday, December 01, 2009 4:50 PM

With Jack Gallup's expertise and his PREXCEL-Q software, I went from having no PCR background or experience to obtaining quality RT-qPCR data for three target genes of two mouse experiments in less than 4 weeks. During this time, Jack provided guidance in choosing primers and a protocol for RNA extraction. Through his own informal product testing, Jack recommended quality PCR reagents and supplies that contributed to a quick success. Use of his PREXCEL-Q programs for determining dilutions of standards and sample normalization for over 80 samples has saved me at least 2 weeks of my time and has kept me from making mistakes which would have cost me loss of samples and valuable materials. To complete my results, his Excel-based software converted Cq values to relative RNA amounts and graphed the data with standard error bars, taking minutes to do what would have taken me hours. Jack's service has kept me from the trial-and-error type of wasted time and allowed me to get my experiment to work the first time. This was due, not only to Jack's software and expertise, but also to his teaching ability. He is a skilled teacher who expands your knowledge of each step and adds tricks-of-the-trade, so that, whether you are experienced or have never performed PCR before, you will succeed at acquiring quality PCR data quickly and be equipped to analyze and interpret the quality of your results. I highly recommend Jack for his thorough, quality and knowledgeable PCR set-up service and assistance from a true expert.

Sincerely,

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