IOWA STATE UNIVERSITY
Lloyd Veterinary Medical Center

RDVM Portal Access & Referral Process

Visit CVIS Webpage: rdvm.cvm.iastate.edu

Do you already have portal access?

YES → **Enter User ID & Password → Access Portal**

NO → **Click "Referring Veterinarian" under "Need Help?"**

COMPLETE THE PRE-REGISTRATION FORM
Submit the form to initiate account setup and receive your clinic login credentials via email.

LOG IN USING CLINIC CREDENTIALS
All accounts are set up as clinic logins, not individual logins.
These credentials are intended to be shared among team members within the same clinic to ensure consistent access and communication.

Are you submitting a case for **REFERRAL?**

YES → Is it for a case presenting on **EMERGENCY?**

YES → **Call First to Confirm Capacity**

Confirm on the form if the client or referring DVM has called ahead.

NO → For **NON-EMERGENCY?**

Confirm on form if client will call or referring DVM will call.

COMPLETE THE REFERRAL FORM
Use "N/A" or "Unknown" for any fields that do not apply. Please include any relevant attachments. If sharing imaging, providing a secure link is acceptable. The form autosaves progress, so if there's a delay in completing it, your information will not be lost.

Each submission is sent directly to the service's message board, where the service reviews and triages based on the provided case information.